

STUDENT SATISFACTION INVENTORY 2021

Age	N	%
18 and under	19	4.46%
19 to 24	307	72.07%
25 to 34	60	14.08%
35 to 44	31	7.28%
45 and over	9	2.11%
Total	426	100.00%
No Answer	32	

Current Class Load	N	%
Full-time	395	92.94%
Part-time	30	7.06%
Total	425	100.00%
No Answer	33	

Academic Level	N	%
Freshman	69	16.24%
Sophomore	77	18.12%
Junior	122	28.71%
Senior	125	29.41%
Special student	0	0.00%
Graduate/Professional	24	5.65%
Other class level	8	1.88%
Total	425	100.00%
No Answer	33	

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Current Enrollment Status	N	%
Day	400	94.34%
Evening	23	5.42%
Weekend	1	0.24%
Total	424	100.00%
No Answer	34	

Current GPA	N	%
No credits earned	3	0.71%
1.99 or below	6	1.43%
2.0 - 2.49	10	2.38%
2.5 - 2.99	53	12.62%
3.0 - 3.49	143	34.05%
3.5 or above	205	48.81%
Total	420	100.00%
No Answer	38	

Current Residence	N	%
Residence hall	90	20.00%
Fraternity / Sorority	0	0.00%
Own house	71	15.78%
Rent room or apt off campu	187	41.56%
Parent's home	80	17.78%
Other residence	22	4.89%
Total	450	100.00%
No Answer	8	

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Disabilities	N	%
Yes - Disability	45	10.11%
No - Disability	400	89.89%
Total	445	100.00%
No Answer	13	

Educational Goal	N	%
Associate degree	7	1.67%
Bachelor's degree	302	71.90%
Master's degree	79	18.81%
Doctorate or professional d	28	6.67%
Certification (initial/renewa	0	0.00%
Self-improvement/pleasure	1	0.24%
Job-related training	0	0.00%
Other educational goal	3	0.71%
Total	420	100.00%
No Answer	38	

Employment	N	%
Full-time off campus	65	15.55%
Part-time off campus	162	38.76%
Full-time on campus	13	3.11%
Part-time on campus	51	12.20%
Not employed	127	30.38%
Total	418	100.00%
No Answer	40	

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Gender	N	%
Female	317	74.07%
Male	111	25.93%
Total	428	100.00%
No Answer	30	

Ethnicity/Race	N	%
African-American	23	5.40%
American Indian or Alaskan Native	13	3.05%
Asian or Pacific Islander	19	4.46%
Caucasian/White	325	76.29%
Hispanic	24	5.63%
Other race	5	1.17%
Race - Prefer not to respond	17	3.99%
Total	426	100.00%
No Answer	32	

Residence Classification	N	%
In-state	298	65.93%
Out-of-state	70	15.49%
International (not U.S. citizen)	84	18.58%
Total	452	100.00%
No Answer	6	

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Minot State Was My...	<u>N</u>	<u>%</u>
1st choice	300	67.42%
2nd choice	113	25.39%
3rd choice or lower	32	7.19%
Total	445	100.00%
No Answer	13	

<u>The Campus Living Option I would like MSU to offer is</u>	<u>N</u>	<u>%</u>
Updated suite-style residence halls	73	17.22%
Residence halls with commons areas with kitchen	25	5.90%
Studio apartments with large commons areas	47	11.08%
1-bedroom apartments with large commons areas	60	14.15%
Rent by the room apartment w/kitchen and laundry	82	19.34%
2, 3, or 4-bedroom apartments	137	32.31%
Total	424	100.00%
No Answer	34	

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Strategic Planning Overview

STRENGTHS	No	Item	vs. National 4yr Public	Imp Rank
Strength	7	The campus is safe and secure for all students.	higher satisfaction	1
Strength	33	My academic advisor is knowledgeable about requirements in my major.	higher satisfaction	2
Strength	79	Campus item: I have adequate technology (laptop, speakers etc.) to access and participate in courses.		5
Strength	6	My academic advisor is approachable.	higher satisfaction	6
Strength	68	Nearly all of the faculty are knowledgeable in their field.		8
Strength	39	I am able to experience intellectual growth here.		9
Strength	69	There is a good variety of courses provided on this campus.	higher satisfaction	11
Strength	22	Counseling staff care about students as individuals.	higher satisfaction	18
Strength	15	The staff in the health services area are competent.	higher satisfaction	20
Strength	65	Faculty are usually available after class and during office hours.	higher satisfaction	20
Strength	72	On the whole, the campus is well-maintained.	higher satisfaction	20
Strength	45	Students are made to feel welcome on this campus.	higher satisfaction	23
Strength	78	Campus item: Minot State takes reasonable and effective steps to ensure the academic honesty of students.		23
Strength	27	The personnel involved in registration are helpful.	higher satisfaction	32
Strength	51	This institution has a good reputation within the community.	higher satisfaction	34

CHALLENGE	No	Item	vs. National 4yr Public	Imp Rank
Challenge	8	The content of the courses within my major is valuable.	Higher Satisfaction	3
Challenge	16	The instruction in my major field is excellent.	Higher Satisfaction	3
Challenge	34	I am able to register for classes I need with few conflicts.	Higher Satisfaction	7
Challenge	58	The quality of instruction I receive in most of my classes is excellent.	Higher Satisfaction	9
Challenge	55	Major requirements are clear and reasonable.		11
Challenge	25	Faculty are fair and unbiased in their treatment of individual students.		14
Challenge	66	Tuition paid is a worthwhile investment.	Higher Satisfaction	18
Challenge	47	Faculty provide timely feedback about student progress in a course.	Higher Satisfaction	23
Challenge	17	Adequate financial aid is available for most students.	Higher Satisfaction	27
Challenge	23	Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)		28
Challenge	67	Freedom of expression is protected on campus.	Lower Satisfaction	34
Challenge	49	There are adequate services to help me decide upon a career.		41

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BENCHMARKING			
Higher Satisfaction vs National Public 4yr Institutions			
	No	Item	Imp Rank
Strength	51	This institution has a good reputation within the community.	34
Strength	27	The personnel involved in registration are helpful.	32
Challenge	17	Adequate financial aid is available for most students.	27
Strength	45	Students are made to feel welcome on this campus.	23
Challenge	47	Faculty provide timely feedback about student progress in a course.	23
Strength	15	The staff in the health services area are competent.	20
Strength	65	Faculty are usually available after class and during office hours.	20
Strength	72	On the whole, the campus is well-maintained.	20
Strength	22	Counseling staff care about students as individuals.	18
Challenge	66	Tuition paid is a worthwhile investment.	18
Strength	69	There is a good variety of courses provided on this campus.	11
Challenge	58	The quality of instruction I receive in most of my classes is excellent.	9
Challenge	34	I am able to register for classes I need with few conflicts.	7
Strength	6	My academic advisor is approachable.	6
Challenge	8	The content of the courses within my major is valuable.	3
Challenge	16	The instruction in my major field is excellent.	3
Strength	33	My academic advisor is knowledgeable about requirements in my major.	2
Strength	7	The campus is safe and secure for all students.	1
Lower Satisfaction vs. National 4yr Public Institutions			
	No	Item	Imp Rank
Challenge	67	Freedom of expression is protected on campus.	34

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Scale Summary

Scale	Minot State University-SSI				National 4yr Public Institutions					
	Importance	Satisfaction	Standard Deviation	Gap	Importance	Satisfaction	Standard Deviation	Gap	Difference	SS
Academic Advising	6.50	6.00	1.10	0.50	6.44	5.73	1.33	0.71	0.27	★★★
Campus Climate	6.29	5.76	0.97	0.53	6.28	5.55	1.14	0.73	0.21	★★★
Campus Life	6.08	5.50	1.16	0.58	6.03	5.43	1.19	0.60	0.07	
Campus Support Services	6.25	6.00	0.95	0.25	6.26	5.85	1.02	0.41	0.15	★★
Concern for the Individual	6.34	5.71	1.10	0.63	6.28	5.49	1.22	0.79	0.22	★★★
Instructional Effectiveness	6.43	5.82	0.99	0.61	6.42	5.66	1.09	0.76	0.16	★★
Recruitment and Financial Aid	6.32	5.76	1.04	0.56	6.29	5.37	1.28	0.92	0.39	★★★
Registration Effectiveness	6.35	5.89	1.01	0.46	6.29	5.49	1.21	0.80	0.40	★★★
Responsiveness to Diverse Populations		5.80	1.33			5.60	1.40		0.20	★★
Safety and Security	6.35	5.59	1.16	0.76	6.31	5.00	1.34	1.31	0.59	★★★
Service Excellence	6.25	5.78	1.02	0.47	6.22	5.52	1.16	0.70	0.26	★★★
Student Centeredness	6.32	5.77	1.03	0.55	6.29	5.56	1.22	0.73	0.21	★★★
★	Difference statistically significant at the .05 level									
★★	Difference statistically significant at the .01 level									
★★★	Difference statistically significant at the .001 level									
National Group Means are based on 78,669 records										

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Summary Report

	AnswerDescription	Minot State	National Norms	Difference	SS
So far, how has your college experience met your expectations?		4.88	4.78	0.10	
	1= Much worse than I expected	1%	2%		
	2= Quite a bit worse than I expected	2%	2%		
	3= Worse than I expected	7%	9%		
	4= About what I expected	31%	31%		
	5= Better than I expected	24%	24%		
	6= Quite a bit better than I expected	17%	14%		
	7= Much better than I expected	14%	15%		
Rate your overall satisfaction with your experience here thus far.		5.67	5.42	0.25	★★★
	1= Not satisfied at all	0%	1%		
	2= Not very satisfied	1%	3%		
	3= Somewhat dissatisfied	4%	6%		
	4= Neutral	9%	10%		
	5= Somewhat satisfied	17%	17%		
	6= Satisfied	40%	39%		
	7= Very satisfied	25%	21%		
All in all, if you had it to do over again, would you enroll here?		5.81	5.56	0.25	★★★
	1= Definitely not	1%	3%		
	2= Probably not	3%	5%		
	3= Maybe not	3%	5%		
	4= I don't know	7%	7%		
	5= Maybe yes	12%	11%		
	6= Probably yes	33%	29%		
	7= Definitely yes	38%	37%		
★	Difference statistically significant at the .05 level				
★★	Difference statistically significant at the .01 level				
★★★	Difference statistically significant at the .001 level				
National Group Means are based on 78,669 records					