# Factbook 2015-2016



#### **Mission Statement**

The Office of Institutional Research at Minot State University supports the university's planning and decision-making efforts so that the university can fulfill its larger mission. The office responds to requests from constituencies of the university in order to support decision making, assessment, policy analysis, effective management, projections and planning. It also responds to requests for information from outside agencies and other institutions and generates annual fact books and reports showing trends and comparisons to the North Dakota University System.

The goals of IR are to ensure that reports and analyses are accurate, timely and useful to Minot State University students, administrators, faculty and staff. To guarantee that MSU's mission is carried forward, the institutional research director works carefully to ensure that files dealing with student course and personnel data are as accurate and consistent as possible.



### Accrediting Agencies

✓ The Higher Learning Commission
 North Central Association of Colleges and Schools
 30 N. LaSalle Street, Ste 2400, Chicago, IL (800) 621-7440

✓ National Council for Accreditation of Teacher Education 2010 Massachusetts Avenue NW, Suite 500, Washington, D.C., 20036-1023

✓ National Association of Schools of Music 11250 Roger Bacon Drive, Suite 21, Reston, VA 20190-5248

✓ Council on Education of the Deaf Kent State University, Kent, OH 44242-0001

✓ Council on Academic Accreditation of the American Speech-Language-Hearing Association

10801 Rockville Pike, Rockville, MD 20852-3279

✓ Council on Social Work Education—Baccalaureate level 1600 Duke Street, Alexandria, VA 22314-3421

✓ International Assembly for Collegiate Business Education PO Box 25217, Overland Park, KS 66225, (913) 631-3009

✓ National League for Nursing Accrediting Commission, Inc. Broadway 33rd Floor, New York, NY 10006

✓ National Association of School Psychologists PO Box 791089, Baltimore, MD 21279-1089

✓ North Dakota Board of Nursing 919 7th Street, Suite 504, Bismarck, ND 58504-5881



### **MSU Development Foundation**

#### **Board of Directors**

Executive Director	- Marv Semrau
President	- Maynard Sandberg
Vice President	- Tom Probst
Treasurer	
Investment Advisory Committee	-Tom Probst
Special Gifts Committee	- Robert Sando
Development Strategies Committee	- Karen Krebsbach
Nominating Committee	- Doris Slaaten
MSU President	- Steve Shirley

#### **MEMBERS**

Kathy Aas Ex-Officio

Jon Backes Jonelle Watson

David Gowan Steve Shirley

Karen Krebsbach Mary Semrau

Tom Probst Leslie Coughlin, Board of

Regents Chair

David Reiten

Kelsey Holt, Alumni Chair

Maynard Sandberg

Robert Sando

Doris Slaaten

Myron Thompson

Kathy Gaddie



# Board of Regents Executive Committee

Executive Chair	- Leslie Coughlin
Past Executive Chair	- Valerie Bruels
MSU President	- Steven Shirley
Treasurer	- Jonelle Watson
Secretary	- Marv Semrau
Chair-Elect	- Dan Langemo
Member-at-Large	Randy Burckhard

# MSU Alumni Association Board of Directors

#### Executive Committee

Past President	Ryan Hertz
President	· Kelsey Holt
President Elect	Kristi Berg
Vice President for Promotions	Jaimie Jundt Brunner
Vice President for Events	Chelsea Kirkhammer
Vice President for Outreach	Kristi Berg
Director of Annual Giving and Alumni Relations	Janna McKechnie
MSU President	Steven Shirley

#### Members

Keith Altendorf, Julie Benson, Ben Berg, Kristi Berg, Candace Brekke, Jaimie Jundt Brunner, Larry Eidsnes, Denise Faulkner, Rochelle Feldner, Greg Fjeld, Jeff Forseth, Sabrina Hermann, Ryan Hertz, Kelsey Holt, Aaron Hughes, Mat Jensen, Chelsea Kirkhammer, Jennifer Kissner, Judi Kitzman, Gloria Lokken, Laura Morelli, Katie Ogaard, Danielle Rued



#### Administrative Offices

Academic Affairs	
Vice President for Academic Affairs	Lenore Koczon
Dean, Center for Extended Learning	Kris Warmoth
Dean, Graduate School	
Executive Director, ND Center for Persons with Disabilities	
Director, Library	
Director, Center for Engaged Teaching and Learning	Beth Odahlen
Director, International Programs	
Director, Honors Program	
Director, Office of Sponsored Programs	VACANT
Registrar	
Director, Institutional Research	Cari Olson
Callege of Anto and Calanda	
College of Arts and Sciences	G 15 11
Dean	
Chair, Division of Humanities	
Chair, Department of Mathematics and Computer Science	
Chair, Division of MusicChair, Department of Science	
Chair, Department of ScienceChair, Department of Biology	
Chair, Division of Social Science	
Chair, Department of Criminal Justice	
Director, Northwest Arts Center	Avis Vaiklay
Executive Director, Rural Crime and Justice Center	
Executive Director, Kurai Clinic and Justice Center	Lenote Roczon
College of Business	
Dean	Iacek Mrozik
Chair, Department of Accounting and Finance	
Chair, Department of Business Information Technology	
Chair, Business Administration	
<del></del> , — <i></i>	
College of Education and Health Sciences	
Dean	Cheryl Nilsen
Chair, Department of Communication Disorders	
Chair, Department of Teacher Education and Human Performance	
Coordinator, Master of Education Program	Deb Jensen
Coordinator, Elementary Education Program	Kathy Hintz
Coordinator, Physical Education and Human Performance Program	Terry Eckmann
Director, Advisement and Field Placement	Lisa Borden-King
Chair, Department of Addiction Studies/Psych/Social Work	Vicki Michels
Director, School Psychology	Darren Dobrinski
Director, Addiction Studies	
Director, Social Work	
Chair, Department of Nursing	
Chair, Department of Special Education	Greg Sampson-Gruener



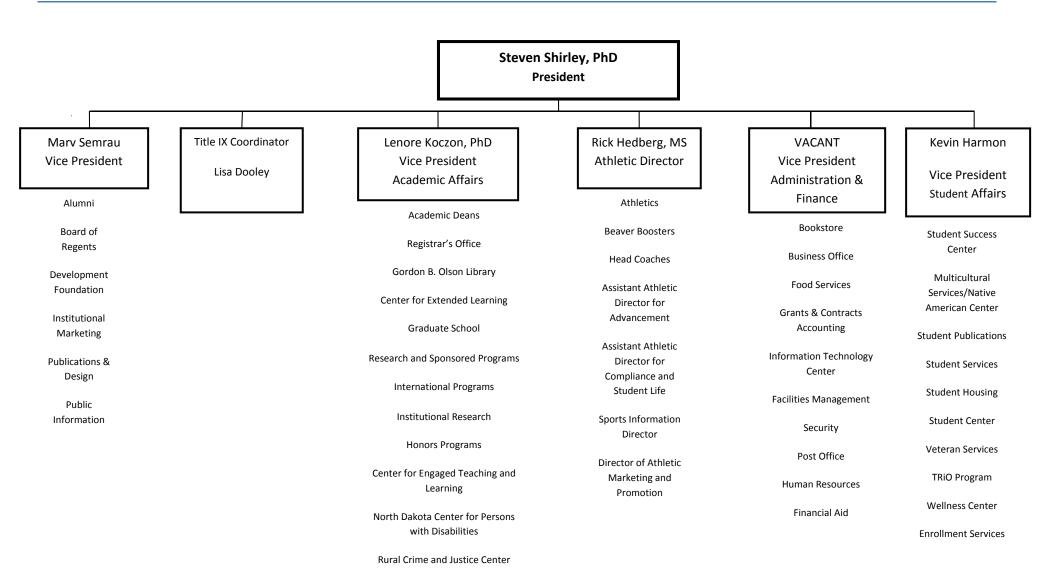
#### Student Affairs

Student Analis						
Vice President for Student Affair						
Director, Multicultural Support Services	Annette Mennem					
Director, POWER Center	Holly Major					
Director, Student Health Center	Michelle Fettig					
Director, Residence Life						
Director, Student Center						
Director, Student Success Center						
Director, Student Health and Development	2					
Director, Veterans Services						
Director, Enrollment Services						
Coordinator, Student Activities						
Coordinator, Disability Services						
Student Publications	Frank McCahill					
Nurse Practitioner						
Counselor, Student Development						
Coordinator, Fitness Center	Dayl Drokles					
Coordinator, Residence Life						
Coordinator, Residence Life	Callina van Dyke					
Administration and Finance						
Vice President for Administration and Finance						
Assistant Vice President, Business Services Controller						
Director, Facilities Management						
Director, Information Technology Center						
Director, Human Resources	Wesley Matthews					
Director, Safety and Security	Gary Orluck					
Director, Financial Aid	Laurie Weber					
Manager, Bookstore	Gerri Kuna					
Advancement						
Vice President for Advancement	Marv Semrau					
Director, Marketing	Teresa Loftesnes					
Director, Publications and Design						
Director, Public Information						
Director, Alumni & Annual Giving						
Officer, Major Gifts						
Coordinator, Advancement	Dan Langemo					
Coordinator, Advancement						
University Athletics	Kate Marshall					
University Athletics Director, Athletics	Kate Marshall					
University Athletics Director, Athletics Assistant Athletic Director for Advancement	Kate Marshall Rick Hedberg Chad McNally					
University Athletics Director, Athletics Assistant Athletic Director for Advancement Assistant Athletic for Compliance and Student Life	Kate Marshall Rick Hedberg Chad McNally Steve Swenson					
University Athletics Director, Athletics	Kate Marshall Rick Hedberg Chad McNally Steve Swenson Mike Linnell					
University Athletics Director, Athletics	Kate Marshall Rick Hedberg Chad McNally Steve Swenson Mike Linnell Josh Sandy					
University Athletics Director, Athletics	Kate Marshall Rick Hedberg Chad McNally Steve Swenson Mike Linnell Josh Sandy					



Head Men's Basketball	Matt Murken
Head Men's Golf	Randy Westby
Head Women's Golf	Spencer Hilde
Head Volleyball	Ben Kaszeta
Head Women's Soccer	Jason Spain
Head Cross Country	Stu Melby
Head Football	Tyler Hughes
Head Softball	Bill Triplett
Head Baseball	Brock Weppler
Head Wrestling	Evan Forde





#### Steven Shirley, PhD **President**

Mary Semrau Vice President Advancement

Lisa Dooley Title IX Coordinator Lenore Koczon, PhD Vice President Academic Affairs

Vacant Vice President Administration & Finance

Kevin Harmon Vice President Student Affairs

Alumni

Board of Regents

Development Foundation

Institutional Marketing

Publications & Design

Public Information Academic Deans

Registrar's Office

Gordon B. Olson Library

Center for Extended Learning

Graduate School

Research and Sponsored Programs

International Programs

Honors Programs

Center for Engaged Teaching and Learning

North Dakota Center for Persons with Disabilities

Rural Crime and Justice Center

Institutional Research

Athletics

Rick Hedberg, MS

Athletic Director

Beaver Boosters

Head Coaches

Assistant Athletic Director for Advancement

Assistant Athletic Director for Compliance and Student Life

Athletic Business Manager

Sports Information Director

Director of Athletic Marketing and Promotion

Bookstore

**Business Office** 

Food Services

Grants & Contracts Accounting

Information Technology

Center

Facilities Management

Post Office

Safety & Security

Human Resources

Financial Aid

Student Success Center

Multicultural Services/Native American Center

Student Publications

Student Services

Student Housing

Student Center

Veteran Services

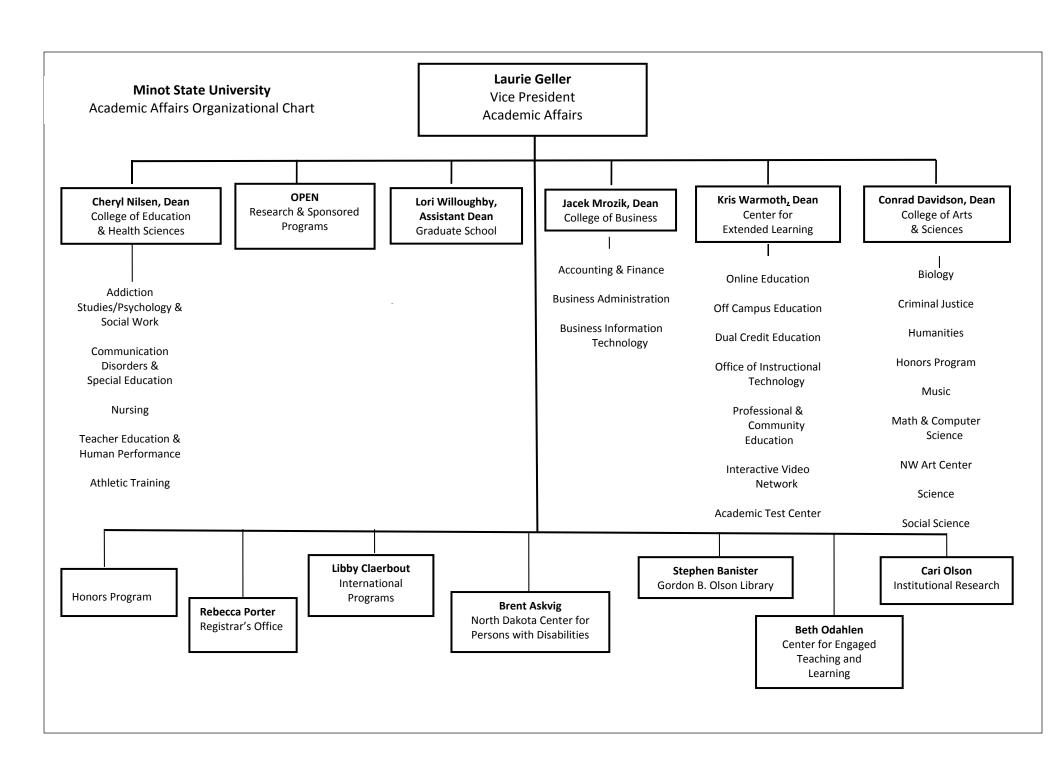
TRiO Program

Wellness Center

**Enrollment Services** 



**Organizational** Chart 2015-2016





### North Dakota University System

Chancellor Mark Hagerott Cynthia Beiswenger Auditor Director of Internal Audit & Ethics Officer Tim Rerick Linda Donlin Vice Chancellor for Strategic Engagement Interim Chief of Staff & VC for IT & IR Lisa Feldner Interim Vice Chancellor Academic & Student Affairs Richard Rothaus Vice Chancellor for Administrative Affairs **VACANT** Communication Specialist Chris Erickson Executive Asst. to SBHE Krisite Hetzler Director of System wide Student Entry, Transfer & Retention Lisa Johnson **Director of Communications** Billie Jo Lorius Director of Student Affairs Becky Lamboley Director of Finance Cathy McDonald Director of Financial Reporting Robin Putnum Director of Internal Audit Tim Rerick Director of Academic Programs, Research, and Accreditation Richard Rothaus Director of Distance Education and State Authorization Tanya Spilovoy Director of Facilities Planning Rick Tonder Director of Financial Aid Brenda Zastoupil

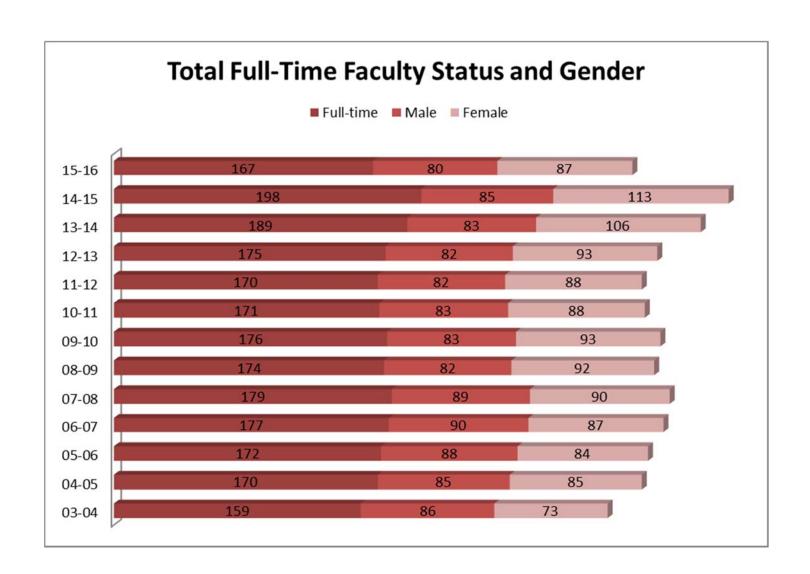
http://www.ndus.edu/system/ndus-staff-directory/

Sourced: October 2015



# **Total Regular Faculty Status and Gender Distributions**

	03-04	04-05	05-06	06-07	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15
Full-time	159	170	172	177	179	174	176	171	170	175	189	198
Male	86	85	88	90	89	82	83	83	82	82	83	85
Female	73	85	84	87	90	92	93	88	88	93	106	113



Data Source: Human Resources as reported to IPEDS



# **Average Faculty Salaries by Rank**

			As	sociate	As	ssistant			# of	# of Assc.	# of	# of					
Year	Pr	ofessor	Pro	ofessor	Pro	ofessor	Ins	structor	Professors	Prof	Asst Prof	Instructor	All Ranks	Ranks % Chg	All Inc	lividuals	Ind % Chg
2003-04	\$	58,190	\$	48,077	\$	42,238	\$	37,231	26	42	68	23	\$ 46,434	0.45%	\$	45,665	0.22%
2004-05	\$	61,576	\$	48,727	\$	43,423	\$	39,608	27	41	68	33	\$ 48,334	4.09%	\$	46,865	2.63%
2005-06	\$	63,351	\$	51,518	\$	44,503	\$	37,786	29	41	67	35	\$ 49,290	1.98%	\$	47,986	2.39%
2006-07	\$	64,871	\$	51,888	\$	45,812	\$	34,368	29	41	67	40	\$ 49,235	-0.11%	\$	47,756	-0.48%
2007-08	\$	65,615	\$	54,956	\$	48,298	\$	36,994	32	41	65	42	\$ 51,466	4.53%	\$	50,256	5.23%
2008-09	\$	68,133	\$	57,199	\$	50,974	\$	36,141	30	44	60	41	\$ 53,112	3.20%	\$	52,006	3.48%
2009-10	\$	75,235	\$	57,487	\$	53,803	\$	39,459	31	43	64	38	\$ 56,496	6.37%	\$	55,381	6.49%
2010-11	\$	77,996	\$	60,755	\$	55,424	\$	41,797	33	42	62	34	\$ 58,993	4.42%	\$	58,380	5.42%
2011-12	\$	77,600	\$	62,559	\$	56,044	\$	42,705	34	39	61	35	\$ 59,727	1.24%	\$	59,122	1.27%
2012-13	\$	79,167	\$	64,007	\$	56,530	\$	45,399	34	36	62	43	\$ 61,276	2.59%	\$	59,731	1.03%
2013-14	\$	80,719	\$	65,138	\$	56,024	\$	46,640	37	30	66	37	\$ 62,130	1.39%	\$	60,965	2.07%
2014-15	\$	80,295	\$	65,972	\$	57,004	\$	47,762	40	31	68	32	\$ 62,758	1.01%	\$	62,348	2.27%
2015-16	\$	83,196	\$	68,878	\$	58,575	\$	48,731	36	32	66	33	\$ 64,845	3.33%	\$	63,912	2.51%
Data Sourc	e: H	luman Re	sour	ces-as re	port	ed in IPEI	OS										

Data Source: Human Resources as reported to IPEDS



# **Full-time Faculty Rank and Gender Distribution**

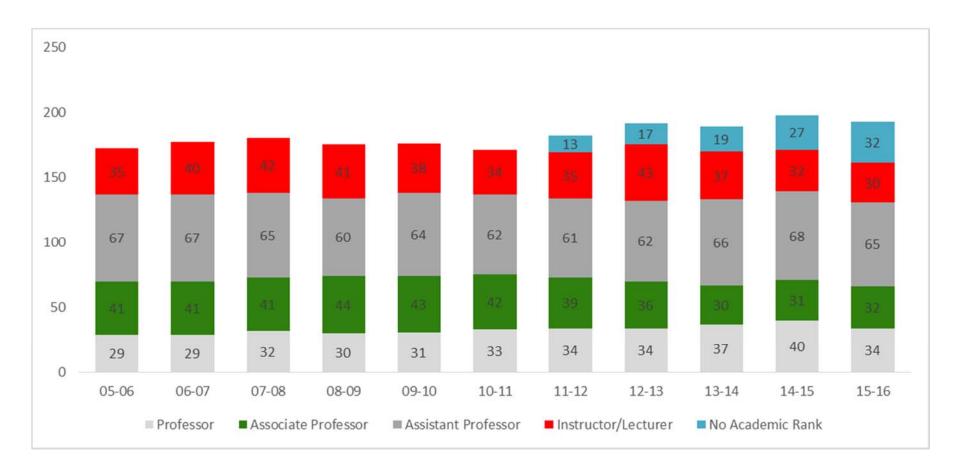
	03-04	04-05	05-06	06-07	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15	15-16
Professor	26	27	29	29	32	30	31	33	34	34	37	40	34
Male	20	20	23	24	26	24	25	27	28	27	27	27	22
Female	6	7	6	5	6	6	6	6	6	7	10	13	12
<b>Associate Professor</b>	42	41	41	41	41	44	43	42	39	36	30	31	32
Male	26	28	26	26	26	26	23	21	18	18	13	13	15
Female	16	13	15	15	15	18	20	21	21	18	17	18	17
Assistant Professor	68	68	67	67	65	60	64	62	61	62	66	68	65
Male	33	32	30	31	24	19	22	25	27	28	32	36	36
Female	35	36	37	36	41	41	42	37	34	34	34	32	29
Instructor/Lecturer	23	33	35	40	42	41	38	34	35	43	37	32	30
Male	7	9	10	9	13	13	13	10	10	9	9	8	5
Female	16	24	25	31	29	28	25	24	25	34	28	24	25
No Academic Rank									13	17	19	27	32
Male	n/a	1	1	2	1	15**							
Female	n/a	12	16	17	26*	19							
Total	159	169	172	177	180	180	176	171	182	192	189	198	193

Data Source: Human Resources as reported to IPEDS (Tenured, non-tenured, on-track). No academic rank: employees from the North Dakota Center for Persons with Disabilities in a faculty non-teaching line.

Continued--



# **Faculty by Rank**



Data Source: Human Resources-as reported to IPEDS



# **Staff by Job Family and Gender Fall 2015**

Job Family	Female	Male	Total
0000 Executive/Administrative 1000 Administrative/Managerial	13	13	26
3000 Other Professional	57	20	77
4000 Technical and Paraprofessional	26	10	36
5000 Clerical and Secretarial	52	0	52
6000 Skilled Crafts	3	10	13
7000 Services/Maintenance	12	23	35
Total	163	76	239

Data Source: Human Resources-as reported to IPEDS.



# **Tenured Faculty: Rank and Gender**

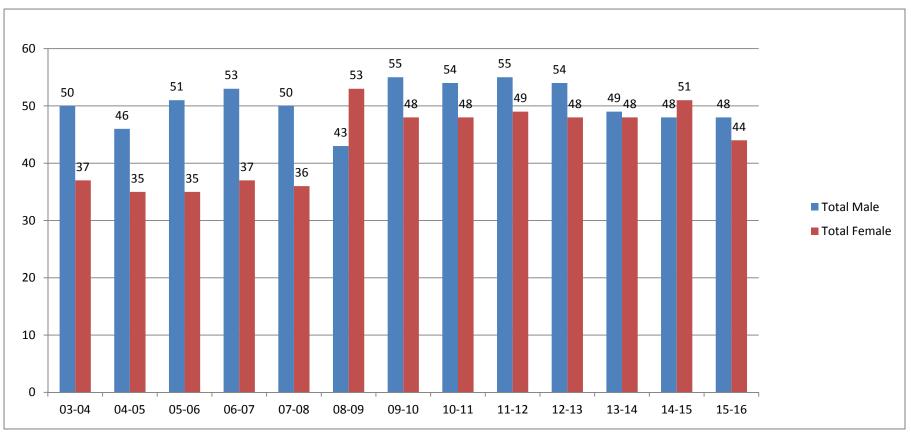
	03-04	04-05	05-06	06-07	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15	15-16
Professor	25	23	28	28	29	28	30	32	34	34	37	40	36
Male	19	18	22	23	23	22	24	26	28	27	27	27	24
Female	6	5	6	5	6	6	6	6	6	7	10	13	12
<b>Associate Professor</b>	35	33	35	36	31	38	39	38	39	36	30	31	28
Male	22	20	24	23	20	23	22	19	18	18	13	13	15
Female	13	13	11	13	11	15	17	19	21	18	17	18	13
<b>Assistant Professor</b>	27	25	23	26	26	30	34	32	31	32	30	28	28
Male	9	8	5	7	7	8	9	9	9	9	9	8	9
Female	18	17	18	19	19	22	25	23	22	23	21	20	19
Total	87	81	86	90	86	96	103	102	104	102	97	99	92
Total Male	50	46	51	53	50	53	55	54	55	54	49	48	48
Total Female	37	35	35	37	36	43	48	48	49	48	48	51	44

Data Source: Human Resources as reported to IPEDS.



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# **Total Tenured Faculty by Year and Gender**



Data Resource: Human Resources as reported in IPEDS

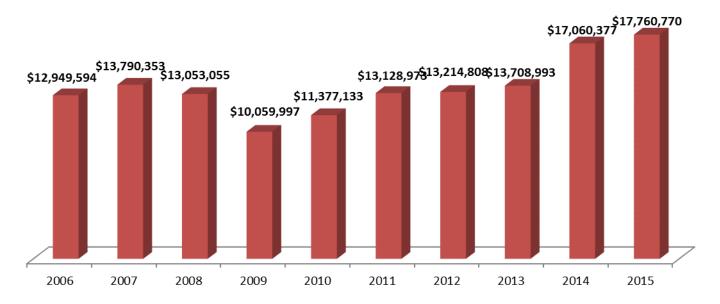


#### Endowment Assets of Development Foundation

#### (Market Value)

Fiscal Year	*Amount	% Change
2006	\$12,949,594	8.02%
2007	\$13,790,353	6.49%
2008	\$13,053,055	-5.35%
2009	\$10,059,997	-22.93%
2010	\$11,377,133	13.09%
2011	\$13,128,973	15.40%
2012	\$13,214,808	0.65%
2013	\$13,708,993	3.74%
2014	\$17,060,377	24.27%
2015	\$17,760,770	4.11%

#### **Endowment Assets**



Data Source: Percent Change Calculator and MSU Schedule of Development Foundation and MSU Gift Investments\*Data Reporting Changed 2013 from previous Factbook Collections. Prior years collected data as of September 30<sup>th</sup>. Data is now reported as of June 30<sup>th</sup> by the MSU Business Office to the Integrated Postsecondary Education Data System (IPEDS). Endowment Assets: Gross investments of endowment funds, term endowment funds, and funds functioning as endowment for the institution and any of its foundation and other affiliated organizations (IPEDS).



# Student Activity Fee Distribution

The per-semester fee for full-time students is separated into two portions: the university fee and the Student Government activity fee. The university fee supports activities that benefit the student body as a whole, while the Student Government activity fee goes toward supporting specific activities. The tables below provide a breakdown of the allocation of these fees. These are added to the tuition and are charged per semester.

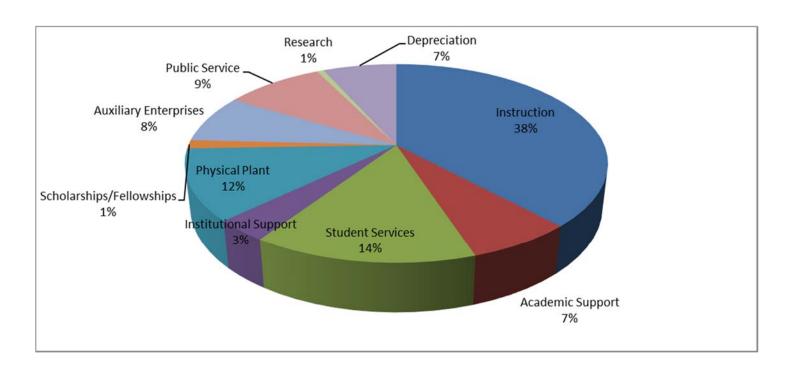
University Fee	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15	15-16
Student Center									
(Transfer to WC Bond)	\$7.35	\$7.50	\$0.00	\$0.00	\$0.00				
Student Health	\$40.00	\$40.00	\$35.00	\$35.00	\$35.00	\$35.00	\$48.90	\$48.90	\$48.90
Gordon B. Olson Library									
(transfer to WC Bond)	\$15.00	\$15.00	\$0.00	\$0.00	\$0.00				
University endowment	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00
Athletics	\$52.50	\$60.50	\$65.40	\$80.40	\$80.40	\$80.40	\$90.00	\$105.00	\$105.00
Health and Wellness Center	\$0.00	\$0.00	\$125.97	\$125.97	\$125.97	\$125.97	\$135.97	\$135.97	\$135.97
Wellness Center Operations	\$25.00	\$25.00	\$25.00	\$45.00	\$45.00	\$56.50	\$56.50	\$56.50	\$81.00
Total	\$158.35	\$166.50	\$274.87	\$313.87	\$313.87	\$323.87	\$331.37	\$346.37	\$370.87
Student Government Activity Fee	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15	15-16
NW Art Center (Art Gallery)	\$2.90	\$2.90	\$0.00	\$0.00	\$2.90	\$2.90	\$2.90	\$2.90	\$2.90
Theatre Arts	\$2.61	\$2.61	\$2.61	\$2.61	\$2.61	\$2.61	\$2.61	\$2.61	\$2.61
Music	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Student Tours	\$3.07	\$3.07	\$3.07	\$4.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00
Student Government Association	\$21.00	\$27.00	\$27.00	\$27.00	\$27.00	\$30.00	\$30.00	\$30.00	\$30.00
Student Activities	\$15.00	\$25.00	\$25.00	\$25.00	\$25.00	\$29.50	\$29.50	\$29.50	\$29.50
Student Placement	\$17.00	\$17.00	\$22.00	\$26.00	\$26.00	\$26.00	\$26.00	\$26.00	\$26.00
Publications	\$10.08	\$10.08	\$10.08	\$10.08	\$10.08	\$10.08	\$10.08	\$10.08	\$10.08
KMSU	\$3.25	\$3.25	\$3.25	\$3.25	\$3.25	\$3.25	\$3.25	\$3.25	\$3.25
Homecoming	\$6.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00	\$9.00
Multicultural Center	\$4.00	\$4.00	\$4.00	\$4.00	\$4.00	\$4.00	\$4.00	\$4.00	\$0.00
Building Renovations	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$0.00	\$0.00	\$0.00
Orientation	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Reserve	\$2.03	\$2.03	\$0.00	\$0.00	\$0.00	\$0.00	\$0.05	\$0.05	-\$0.05
Student Clubs	\$2.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00	\$4.50
Hockey Club	\$7.00	\$10.00	\$10.00	\$12.00	\$13.00	\$17.50	\$17.50	\$17.50	\$17.50
Mentoring	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$3.00
Tutoring	\$3.00	\$3.00	\$3.00	\$3.00	\$5.00	\$5.00	\$5.00	\$9.00	\$9.00
Beaver Athletic Band	\$0.00	\$2.50	\$2.50	\$2.90	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50
Marching Band	\$0.00	\$0.00	\$0.00	\$0.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Sustainability	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5.00	\$0.00
Writing Center Tutors	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2.00
Total	\$113.94	\$141.44	\$138.01	\$148.84	\$158.34	\$170.34	\$160.39	\$169.39	\$163.29

Data Source: Student Handbook www.minotstateu.edu/student\_handbook.pdf



# Operating Expenses by Function

									14-15%	
Function	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15	Change	
Instruction	\$18,082,126.00	\$18,738,723.00	\$20,613,786.00	\$21,002,520.00	\$20,635,687.00	\$19,667,118.00	\$20,172,248.00	\$21,256,392.00	5%	
Academic Support	\$1,846,333.00	\$1,876,360.00	\$2,127,631.00	\$3,424,253.00	\$3,683,366.00	\$3,592,339.00	\$3,362,580.00	\$3,842,840.00	14%	
Student Services	\$2,702,711.00	\$2,527,681.00	\$3,294,765.00	\$3,722,123.00	\$4,251,345.00	\$4,496,345.00	\$7,838,725.00	\$8,056,896.00	3%	
Institutional Support	\$4,146,523.00	\$4,840,991.00	\$5,014,988.00	\$3,631,512.00	\$4,413,654.00	\$3,688,012.00	\$4,150,587.00	\$1,975,826.00	-52%	
Physical Plant	\$3,546,176.00	\$3,853,407.00	\$3,830,646.00	\$4,135,712.00	\$5,115,430.00	\$4,464,328.00	\$5,625,391.00	\$6,451,705.00	15%	
Scholarships/Fellowships	\$200,287.00	\$229,639.00	\$1,240,092.00	\$1,418,598.00	\$1,276,163.00	\$998,318.00	\$2,090,854.00	\$771,737.00	-63%	**
Auxiliary Enterprises	\$3,267,190.00	\$3,523,716.00	\$4,187,821.00	\$4,861,332.00	\$4,147,832.00	\$6,746,928.00	\$4,472,399.00	\$4,370,563.00	-2%	*
Public Service	\$3,691,782.00	\$4,376,658.00	\$5,615,677.00	\$5,863,432.00	\$6,058,889.00	\$5,318,798.00	\$5,173,153.00	\$5,032,294.00	-3%	
Research	\$1,276,580.00	\$574,474.00	\$584,003.00	\$433,683.00	\$321,411.00	\$279,200.00	\$210,373.00	\$344,096.00	64%	
Depreciation	\$2,356,434.00	\$2,345,516.00	\$2,365,152.00	\$2,626,870.00	\$3,015,600.00	\$3,211,671.00	\$3,249,885.00	\$3,759,665.00	16%	
Total	\$41,116,142.00	\$42,887,165.00	\$48,874,561.00	\$51,120,035.00	\$52,919,377.00	\$52,463,057.00	\$56,346,195.00	\$55,862,014.00	-1%	
*	All Athletic funding wa	as transferred from the	e Auxillary to student s	ervices function						
**	The transfer of a \$1.1	Million endowment to	the Development Fou	4						



Data Source: Assistant Vice President, Business Office



# Operating and Contributed Income Ratio

Operating Revenues											
	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015
Tuition and Fees	\$10,349,602	\$11,552,372	\$12,822,623	\$13,357,109	\$13,760,441	\$14,010,695	\$14,659,215	\$14,352,120	\$14,051,803	\$14,741,543	\$14,153,131
Federal grants & contracts	\$8,437,742	\$7,275,993	\$8,542,804	\$8,007,051	\$5,522,708	\$6,924,802	\$7,107,570	\$6,848,676	\$5,671,745	\$5,326,629	\$4,790,157
State grants and contracts	\$584,798	\$726,121	\$1,243,051	\$929,208	\$851,984	\$1,612,607	\$997,826	\$1,337,650	\$1,382,889	\$1,502,916	\$1,415,213
Nongovernmental Gifts and Contracts	\$218,771	\$29,767	\$93,231	\$75,468	\$54,980	\$53,271	\$66,715	\$501,149	\$333,594	\$320,129	\$294,588
Sales and services – Ed. Depts.	\$1,162,785	\$867,379	\$1,052,816	\$1,007,316	\$954,182	\$998,866	\$1,000,283	\$1,014,901	\$1,217,097	\$1,573,569	\$1,976,214
Auxiliary enterprise	\$3,922,964	\$3,797,750	\$4,091,866	\$2,305,196	\$2,535,009	\$3,147,506	\$3,321,354	\$3,975,179	\$4,202,608	\$4,330,493	\$4,209,525
Other operating revenue	\$9,205	\$49,779	\$44,619	\$58,777	\$56,826	\$61,967	\$66,130	\$68,466	\$72,923	\$74,230	\$91,534
Local Appropriations	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$694,640	\$0
Total	\$24,685,867	\$24,299,161	\$27,891,010	\$25,740,125	\$23,736,130	\$26,809,714	\$27,219,093	\$28,138,141	\$26,932,659	\$28,564,149	\$26,930,362
Total Operating Revenue & State**	\$37,464,349	\$37,884,810	\$41,871,399	\$40,787,686	\$40,787,686	\$43,897,346	\$45,066,600	\$46,915,209	\$45,994,565	\$49,959,254	\$49,845,468
Operating & Contributed Income						, -, ,	, ,,,,	, ,	, -,,	, -,,	, , , ,
Ratio***	66%	64%	67%	63%	58%	61%	60%	60%	59%	57%	54%
Data Source: NDUS Annual Financials Repo	orts: Supplementa	ry Information Re	port by Institutio	n							
* *Sum of Total and State Approp	riations										
*** Total /Total Revenue and State											

Data Source: Assistant Vice President, Business Office Controller Data Source: Assistant Vice President, Business Office Controller

<sup>\* \*</sup>Sum of Total and State Appropriations

<sup>\*\*\*</sup> Total /Total Revenue and State



### Tuition and Fees per Semester

Undergraduate	03-04	04-05	05-06	06-07	07-08	08-09	09-10	10-11	11-12	12-13	13-14	14-15	15-16	% Chg
Resident	\$1,614.00	\$1,856.00	\$2,046.00	\$2,245.90	\$2,386.44	\$2,521.80	\$2,694.88	\$2,818.80	\$2,881.50	\$2,960.88	\$3,043.32	\$3,112.92	\$3,195.12	2.6%
<b>Contiguous States and Provinces</b>	\$1,955.25	\$2,251.00	\$2,478.50	\$2,718.90	\$2,882.94	\$3,044.30	\$2,694.88	\$2,818.80	\$2,881.50	\$2,960.88	\$3,043.32	\$3,112.92	\$3,195.12	2.6%
Minnesota Reciprocity	\$1,811.50	\$2,046.00	\$2,202.00	\$2,389.40	\$2,514.94	\$2,614.80	\$2,694.88	\$2,818.80	\$2,881.50	\$2,960.88	\$3,043.32	\$3,112.92	\$3,195.12	2.6%
WUE**	\$2,296.00	\$2,646.00	\$2,911.00	\$3,192.40	\$3,379.94	\$3,566.80	\$2,694.88	\$2,818.80	\$2,881.50	\$2,960.88	\$3,043.32	\$3,112.92	\$3,195.12	2.6%
Non-Resident	\$3,893.50	\$4,494.50	\$4,935.00	\$5,408.90	\$5,707.44	\$6,011.30	\$2,694.88	\$2,818.80	\$2,881.50	\$2,960.88	\$3,043.32	\$3,112.92	\$3,195.12	2.6%
Graduate	03-04	04-05	05-06	06-07	07-08	08-09	09-10	10-11	11-12	11-12	13-14	14-15	15-16	% Chg
Resident	\$2,055.00	\$2,366.00	\$2,605.00	\$2,857.40	\$3,028.44	\$3,195.80	\$3,392.46	\$3,540.72	\$3,621.53	\$3,719.40	\$3,820.80	\$3,909.84	\$4,011.96	2.6%
Contiguous States & Provinces	\$2,958.00	\$3,411.00	\$3,749.50	\$4,110.90	\$4,344.44	\$4,577.80	\$3,392.46	\$3,540.72	\$3,621.53	\$3,719.40	\$3,820.80	\$3,909.84	\$4,011.96	2.6%
WUE**	\$2,958.00	\$3,411.00	\$3,750.00	\$4,110.90	\$4,344.44	\$4,577.80	\$3,392.46	\$3,540.72	\$3,621.53	\$3,719.40	\$3,820.80	\$3,909.84	\$4,011.96	2.6%
Minnesota Reciprocity	\$2,638.00	\$3,023.00	\$3,228.00	\$3,493.40	\$3,670.94	\$3,804.80	\$3,392.46	\$3,540.72	\$3,621.53	\$3,719.40	\$3,820.80	\$3,909.84	\$4,011.96	2.6%
Non-Resident	\$5,071.00	\$5,856.00	\$6,427.50	\$7,042.90	\$7,422.94	\$7,811.30	\$3,392.46	\$3,540.72	\$3,621.53	\$3,719.40	\$3,820.80	\$3,909.84	\$4,011.96	2.6%

Tuitions and fees are for on-campus courses. The tuition and fees charged for most on-campus courses cap at 12 credits. Undergraduates may take up to 18 credits before an additional fee is charged. Graduate credits are capped at 12 credits for the tuition noted above.

Distance education courses do not cap at 12 credits, charges are calculated on all credits. In addition to the tuition and fees listed above, all distance courses will be charged an additional fee. Distance education courses are charged an additional access fee. The access fee is a per credit charge to a student to cover the added costs associated with delivery of a course. The fee varies from \$5 per credit for Bismarck courses to \$42.50 per credit for online courses.

A full-time student, for tuition purposes, is a person who is enrolled in 12 or more semester hours of credit.

The cost of tuition and fees for part-time enrollments is prorated. Some distance education courses pay per credit. These courses are not part of the 12 credit cap for charges.

Alaska, Arizona, California, Colorado, Hawaii, Idaho, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming and Commonwealth of the Northern Marianas Islands (CNMI). Montana and South Dakota are also members of WUE, students from these states receive the contiguous tuition rate.

<sup>\*\*</sup> Western Undergraduate Exchange Enrollment. In 2005-06, states that are a member of WUE include:



# Type of Aid and Dollar Amount by Year

<b>Academic Year</b>	<b>Work Study</b>	Perkins	SEOG	Pell Grant	Stafford Loan/Direct	Total
2003-04	\$280,767	\$620,393	\$160,088	\$3,373,066	\$9,837,158	\$14,271,472
2004-05	\$211,054	\$609,178	\$119,375	\$3,179,660	\$9,197,139	\$13,316,406
2005-06	\$204,128	\$390,183	\$158,731	\$2,778,715	\$11,300,779	\$14,832,536
2006-07	\$169,616	\$308,403	\$113,024	\$2,614,624	\$10,613,747	\$13,819,414
2007-08	\$147,415	\$441,995	\$110,400	\$2,709,891	\$11,054,729	\$14,464,420
2008-09	\$123,373	\$457,753	\$122,255	\$2,744,696	\$11,369,905	\$14,817,982
2009-10	\$161,269	\$486,816	\$119,050	\$3,886,671	\$11,537,403	\$16,191,209
2010-11	\$154,262	\$314,304	\$91,261	\$4,085,030	\$11,370,864	\$16,015,721
2011-12	\$122,190	\$394,025	\$124,566	\$3,393,829	\$10,083,494	\$14,118,104
2012-13	\$93,492	\$340,169	\$139,114	\$3,035,256	\$9,411,803	\$13,019,834
2013-14	\$167,849	\$331,786	\$119,786	\$2,877,951	\$9,051,486	\$12,548,858
2014-15	\$142,597	\$444,015	\$122,230	\$2,763,019	\$8,238,523	\$11,710,384

Source: Financial Aid Office-All data derived from FISAP except for Stafford/Direct Loan total.

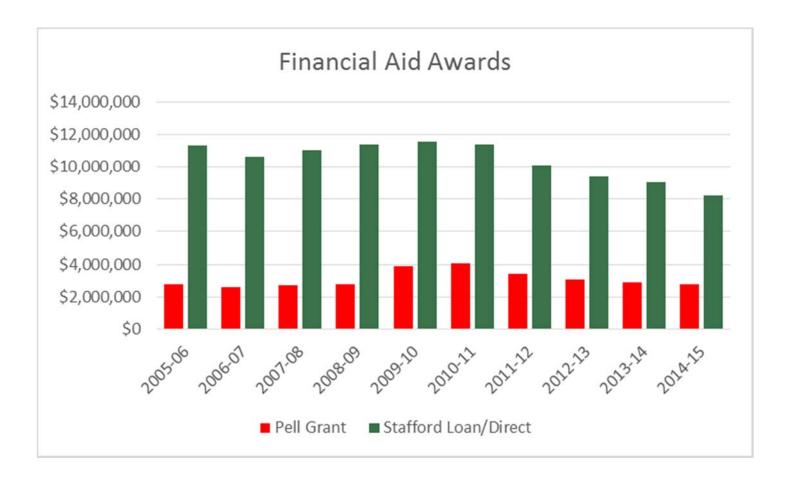
Stafford/Direct Loan total pulled from net distributed (US DOE COD website)

Data Source: Office of Financial Aid and previously released MSU Factbooks.



Continued

# Financial Aid Trends





# Grants and Contracts

Fiscal Year	Private	State	Federal	Total
2003-04	(\$420,778)	\$437,636	\$7,828,760	\$7,845,618
2004-05	\$218,771	\$584,798	\$8,437,742	\$9,241,311
2005-06	\$29,767	\$726,121	\$7,275,993	\$8,031,881
2006-07	\$93,231	\$1,243,051	\$8,542,804	\$9,879,086
2007-08	\$75,468	\$929,208	\$8,007,051	\$9,011,727
2008-09	\$54,980	\$851,984	\$5,522,708	\$6,429,672
2009-10	\$53,271	\$1,612,607	\$6,924,802	\$8,590,680
2010-11	\$66,715	\$997,826	\$7,107,570	\$8,172,111
2011-12	\$501,149	\$1,377,650	\$6,848,676	\$8,727,475
2012-13	\$333,594	\$13,852,889	\$5,671,745	\$7,388,228
2013-14	\$320,129	\$1,502,916	\$5,326,629	\$7,149,674
2014-15	\$294,588	\$1,415,213	\$4,790,157	\$6,499,958

Data Source: Assistant Vice President, Business Services Controller



# Type of Material Ordered

	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Books	1,373	1,437	2,246	1,861	2,894	2,900	1,574	2,575	1,473	1,586	1,332	1,507
Articles	4,147	2,746	3,045	2,686	1,773	1,293	1,635	2,391	1,923	1,525	1,607	2,193

# Book Expenditures

Year	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Book Expenditure	\$78,832.53	\$105,871.33	\$96,666.05	\$97,099.08	\$60,283.14	\$59,243.06	\$60,381.21	\$60,033.57	\$51,124.95	\$26,454.43	\$25,998.00	\$14,826.86
Items Ordered	2514	3849	2600	2945	1228	1582	1380	1380	1353	792	657	496
Average Cost/Book	\$31.36	\$27.51	\$37.18	\$32.97	\$49.09	\$37.45	\$43.75	\$37.68	\$37.79	\$33.40	\$29.57	\$29.89

# Circulation of Library Materials

	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Number	30,521	30,468	23,377	21,111	18,919	20,246*	19,489	17,380	15,881	13,030	12,774	12,088
% Chg	3.5	-0.2	-23.3	-9.7	-10.3	7.0	-3.7	-10.8	-8.6	-0.2	0.0	-0.1

### Circulation of Material by User Class

User	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Students	21,022	21,076	15,257	14,058	13,334	12,641	12,714	10,506	10,389	7,779	8,084	7,899
Faculty	6,279	6,447	6,216	5,672	4,266	5,024	5,007	4,564	3,675	3,716	3,366	2,764
Local Patron	1,108	1,001	1,022	469	639	759*	969	896	476	369	204	456
Interlibrary Loan	N	ot reporte	d	912	680	790*	799	1,414	1,341	1116	1120	Not Reported

Data Source: MSU Library Director

Institutional Research Information Resources



# Library Holdings

Item	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Books	175,470	178,983	182,832	185,804	189,159	188,158	190,215	191,384	193,354	194,717	195,791	194,235	194,731
Periodicals	58,215	59,340	60,205	63,127	65,670	42,126	42,402	43,092	39,593	39,768	39,913	40,851	43,139
Documents	177,772	182,146	185,370	188,633	191,775	181,113	182,744	180,200	185,765	197,286	207,424	215,752	224,672
Microfilm	11,435	11,468	11,517	11,564	11,614	11,657	11,642	11,642	11,642	11,642	11,642	11,642	11,642
Microfiche	676,273	698,389	706,507	709,999	714,277	711,859	625,820	632,314	638,896	644,663	644,663	644,663	644,663
Subscriptions*	802	752	668	693	693	532	520	530	520	520	520	500	500
Maps	120,837	121,559	122,350	123,173	123,914	124,519	124,626	124,800	125,000	n/a	n/a	125,272	125,485
Non-Print Materials	13,743	14,835	15,185	15,487	16,007	16,335	16,997***	17,375	17,514	17,811	17,950	N/A	N/A
Disc Recordings	4,173	4,173	4,173	4,173	4,172	4172							
Cassettes	3,946	3,938	3,951	3,952	3,949	3949							
Videotapes	2,846	2,927	2,994	3,234	3,253	3267							
Software	96	100	104	103	96	116							
Compact Disks	1,757	1,853	2,003	2,080	2,359	2429							
DVD**				274	454	641							

Data Source: Stephen Banister ~MSU Library \*Current journals, serial and newspaper subscriptions. \*\* Added in 2006

# Library-use Figures

Year	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Materials Provided by Other Institutions	6,481	*6,233	7,594	4,547	4,667	4,193	3,209	4,966	3,396	3,111	2,939	3,700
Materials Requested by Other Institutions	4,685	*3,789	4,461	4,593	4,316	4,450	2,614	2,282	2,858	1,917	2,239	1,963

Data Source: Stephen Banister ~MSU Library \* Correction by library from data reported in 2005

Institutional Research Information Resources

<sup>\*\*\*</sup>Non-print materials include disc recordings, cassettes, videotapes, software, compact disks, DVD, curriculum materials and miscellaneous items



# Retention of First-year Students

Term	Full-time	Term	Still Enrolled	Retention	
	First Time Freshmen			Percentage	
Fall 01	506	Fall 02	321	63%	
Fall 02	551	Fall 03	321	58%	
Fall 04	393	Fall 05	274	70.0%	
Fall 05	445	Fall 06	279	62.7%	
Fall 06	462	Fall 07	292	60.0%	
Fall 07	418	Fall 08	291	69.0%	
Fall 08	406	Fall 09	284	70.0%	
Fall 09	419	Fall 10	296	71.0%	
Fall 10	462	Fall 11	291	62.0%	
Fall 11	438	Fall 12	287	65.3%	
Fall 12	353	Fall 13	240	68.0%	
Fall 13	349	Fall 14	234	67.0%	
Fall 14	316	Fall 15	237	75.0%	
Fall 15	310				

Source: People+Soft NDU02SRK - NDU02SRL and IPEDS Spring Report Part E. Previous years indicated duplicated numbers and withdrawal students for 4th week.

<sup>&</sup>quot;New Calculation: 1998 – 2002 Calculation for Retention: All new freshmen who return the following year. \*2004 Calculation for Retention: New freshmen enrolled Fall 2003 (12 semester hours or more) and returned for any number of credits in Fall 2004."



### 6 Year Graduation Rates of First-Year Students

Fall Term	6 Year Graduation Rate
2004	30%
2005	29%
2006	27%
2007	31%
2008	30%
2009	31%
2010	39%
2011	34%
2012	34%
2013	37%
2014	40%
2015	42%

6 year graduation rates derived from First Year Fall term students who graduate in 6 years or less from Minot State University



Contination and Graduation Rates by Freshmen Cohort										
			Retention Rates Cumulative Graduation/Retention Rates							
					4 YEARS		5 YEARS		6 YEARS	
										Graduated
			*Retained 2nd	Retained	Retained 4th	Graduated	Retained	Graduated	Retained	Within 6
Fall	# in Cohort	Avg ACT	Year	3rd Year	Year	4th Year	5th Year	5th Year	6th Year	Years
2006	462	20.9	60%	48%	42%	13%	32%	15%	14%	34%
2007	418	21.6	69%	53%	48%	14%	30%	18%	13%	37%
2008	406	21.8	70%	56%	48%	13%	31%	20%	14%	40%
2009	419	21.3	69%	55%	49%	15%	34%	16%	15%	42%
2010	462	21.8	63%	51%	48%	18%	33%	18%	15%	Summer 2016
2011	438	21.9	65%	53%	47%	15%	30%	Summer 2016	Fall 2016	Summer 2017
2012	353	22.6	68%	56%	52%	Summer 2016	Fall 2016	Summer 2017	Fall 2017	Summer 2018
2013	349	21.8	67%	60%	Fall 2016	Summer 2017	Fall 2017	Summer 2018	Fall 2018	Summer 2019
2014	316	22.5	75%	Fall 2016	Fall 2017	Summer 2018	Fall 2018	Summer 2019	Fall 2019	Summer 2020
2015	310	22.0	Fall 2016	Fall 2017	Fall 2018	Summer 2019	Fall 2019	Summer 2020	Fall 2020	Summer 2021
Institutional retention rate as reported in MSU Factbook-Retention Rates are based on Fall 4th Week Enrollment										

Institutional Research Retention and Graduation Rates



	6 Year Grad Rate	e 5 Year Grad Rate	4 Year Grad Rate
Minot State University	42%	% 36%	15%
Aspirational Peers*	48%	3% 42%	23%
National**	57%	1%	

\* Aspirational Peer graduation rate data obtained from US News and World Report 2008 Cohort data submissions and include:

University of Nebraska at Kearney

Minnesota State University, Mankato

Pittsburg State University

St. Cloud State University

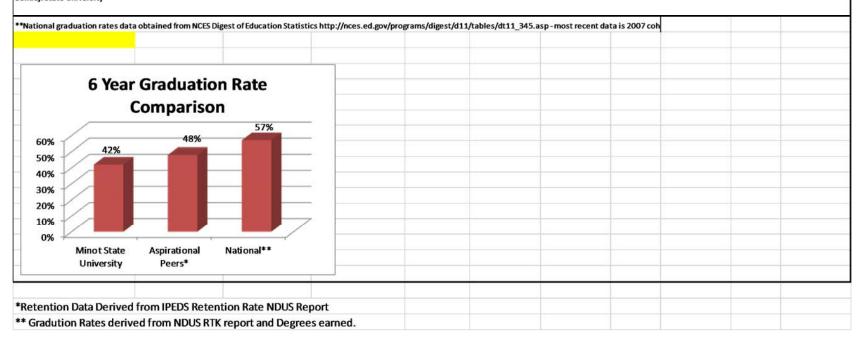
Chadron State College

Winona State University Wayne State College

**Emporia State University** 

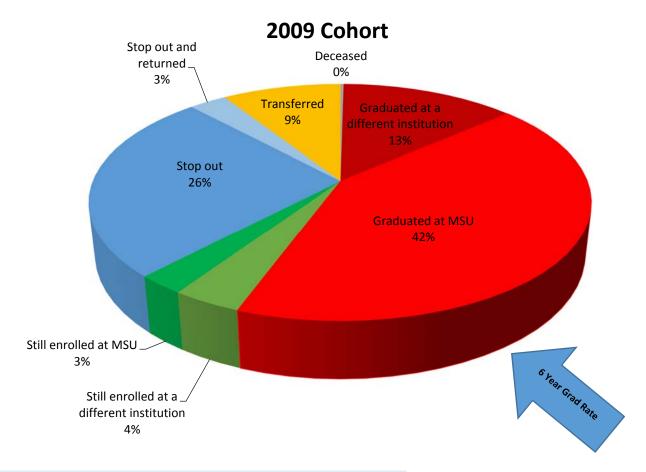
Northern State University

Bemidji State University



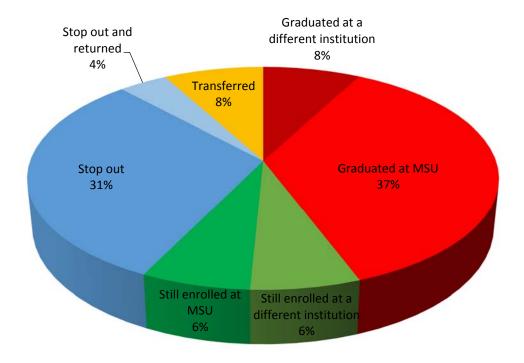
#### **DATA METRICS**

- Formed as a result of Strategic Enrollment Management (SEM) project
- Comprised of :
  - o IR Office (Cari Olson)
  - o Registrar's Office (Rebecca Porter)
  - o Enrollment Services Office (Erica Zeigler)
  - o Center for Extended Learning (Jolina Miller)
  - o Financial Aid (Laurie Weber)
- Cohort Analysis
  - o The concept of this report is to track cohort student enrollment through graduation
  - Data Metrics found that although we have Hobson's this only tracks Inquiry to 1<sup>st</sup> year enrollment
  - o Due to lack of software Data Metric creates this report manually
  - o Summer 2015 the following cohorts were ran and compiled
    - **2009**
    - **2010**
    - **2011**
    - **2012**
    - **2013**
    - **2014**
  - o Additional Variables were brought in:
    - Credits attempted
    - Credits completed
    - Retention
    - Graduation
    - Student Tracker- National Student Clearing House Information (ran summer 2015)
  - o Data Metrics created a Student Status Column based on Student Tracker
    - Graduated at a different institution
    - Graduated at MSU
    - Still enrolled at a different institution
    - Still enrolled at MSU
    - Stopped Out
    - Stopped Out and Returned
    - Transferred to another institution
- It is the intent of the Data Metrics team to update the Student Cohort each summer once graduation data has been processed and available through Student Tracker



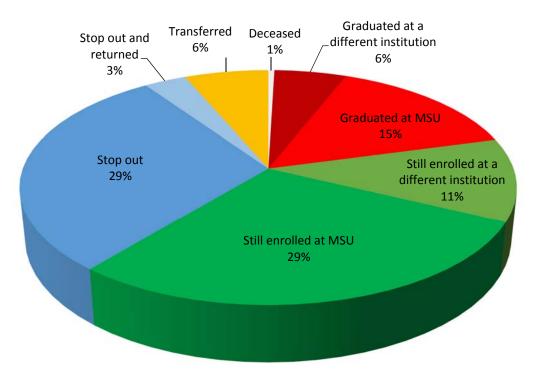
2009 Cohort Status	# Students	%
Deceased	1	0.24%
Graduated at a different institution	56	13.37%
Graduated at MSU	176	42.00%
Still enrolled at a different institution	16	3.82%
Still enrolled at MSU	11	2.63%
Stop out	109	26.01%
Stop out and returned	12	2.86%
Transferred	38	9.07%
Grand Total	419	100.00%

# 2010 Cohort

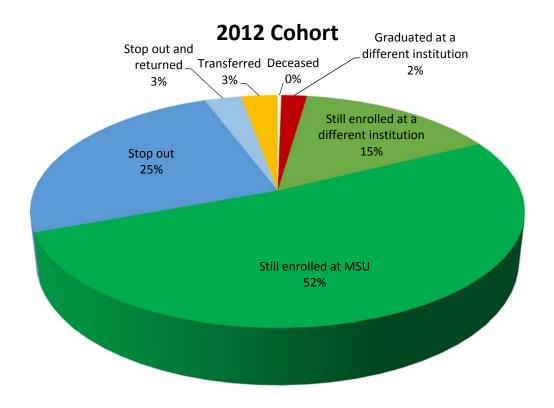


2010 Cohort Status	#	%
Graduated at a different institution	36	7.78%
Graduated at MSU	169	36.50%
Still enrolled at a different institution	30	6.48%
Still enrolled at MSU	30	6.48%
Stop out	143	30.89%
Stop out and returned	18	3.89%
Transferred	37	7.99%
Grand Total	463	100.00%

# 2011 Cohort

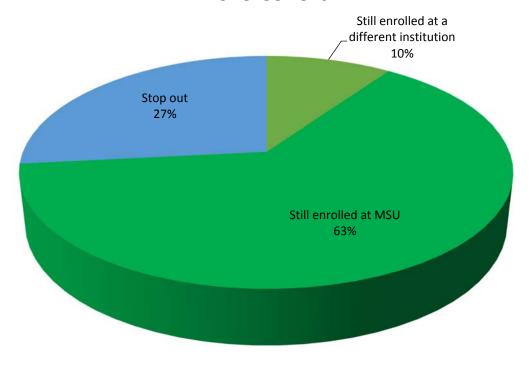


2011 Cohort Status	#	%
Deceased	2	0.46%
Graduated at a different institution	24	5.48%
Graduated at MSU	65	14.84%
Still enrolled at a different institution	50	11.42%
Still enrolled at MSU	126	28.77%
Stop out	129	29.45%
Stop out and returned	14	3.20%
Transferred	28	6.39%
Grand Total	438	100.00%



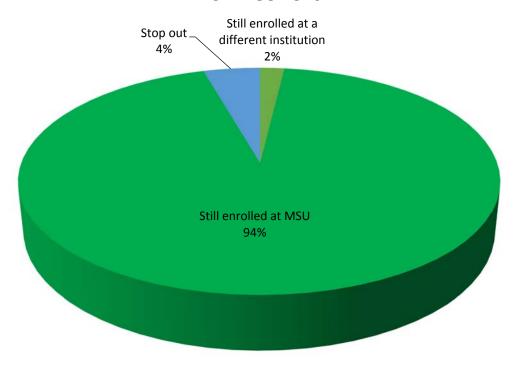
2012 Cohort Status	#	%
Deceased	1	0.28%
Graduated at a different institution	7	1.99%
Still enrolled at a different institution	54	15.34%
Still enrolled at MSU	182	51.70%
Stop out	88	25.00%
Stop out and returned	10	2.84%
Transferred	10	2.84%
Grand Total	352	100.00%

# 2013 Cohort



2013 Cohort Status	#	%
Still enrolled at a different institution	34	9.74%
Still enrolled at MSU	222	63.61%
Stop out	93	26.65%
Grand Total	349	100.00%

### 2014 Cohort



2014 Cohort Status	#	%
Still enrolled at a different institution	6	1.90%
Still enrolled at MSU	296	93.67%
Stop out	14	4.43%
Grand Total	316	100.00%

	Contination and Graduation Rates by Freshmen Cohort														
			Retention I	Retention Rates Cumulative Graduation/Retention Rates											
					4 Y	EARS	5	YEARS	6	YEARS					
Fall	# in Cohort	Avg ACT	*Retained 2nd Year	Retained 3rd Year	Retained 4th Year	Graduated 4th Year	Retained 5th Year	Graduated 5th Year	Retained 6th Year	Graduated Within 6 Years					
2006	462	20.9	60%	48%	42%	13%	32%	15%	14%	34%					
2007	418	21.6	69%	53%	48%	14%	30%	18%	13%	37%					
2008	406	21.8	70%	56%	48%	13%	31%	20%	14%	40%					
2009	419	21.3	69%	55%	49%	15%	34%	16%	15%	42%					
2010	462	21.8	63%	51%	48%	18%	33%	18%	15%	Summer 2016					
2011	438	21.9	65%	53%	47%	15%	30%	Summer 2016	Fall 2016	Summer 2017					
2012	353	22.6	68%	56%	52%	Summer 2016	Fall 2016	Summer 2017	Fall 2017	Summer 2018					
2013	349	21.8	67%	60%	Fall 2016	Summer 2017	Fall 2017	Summer 2018	Fall 2018	Summer 2019					
2014	316	22.5	75%	Fall 2016	Fall 2017	Summer 2018	Fall 2018	Summer 2019	Fall 2019	Summer 2020					
2015	310	22.0	Fall 2016	Fall 2017	Fall 2018	Summer 2019	Fall 2019	Summer 2020	Fall 2020	Summer 2021					

\* Institutional retention rate as reported in MSU Factbook- Retention Rates are based on Fall 4th Week Enrollment

	6 Year Grad Rate	5 Year Grad Rate	4 Year Grad Rate
Minot State University	42%	36%	15%
Aspirational Peers*	48%	42%	23%
National**	57%		

\* Aspirational Peer graduation rate data obtained from US News and World Report 2008 Cohort data submissions and include:

University of Nebraska at Kearney

Minnesota State University, Mankato

Pittsburg State University

St. Cloud State University Chadron State College

Winona State University

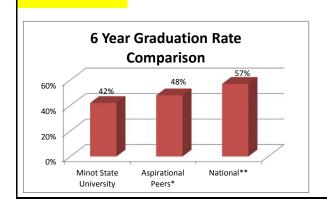
Wayne State College

Emporia State University

Northern State University

Bemidji State University

\*\*National graduation rates data obtained from NCES Digest of Education Statistics http://nces.ed.gov/programs/digest/d11/tables/dt11\_345.asp - most recent data is 2007 cohort



<sup>\*</sup>Retention Data Derived from IPEDS Retention Rate NDUS Report

 $<sup>\</sup>ensuremath{^{**}}$  Gradution Rates derived from NDUS RTK report and Degrees earned.



# Degrees Conferred College of Education and Health Sciences

CIP Code	Program	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
51.1501	Addiction Studies (BS)	4	3	6	7	5	1	4	5	6	7	2	9	11
51.0913	Athletic Training (BS) (New Program 12/2008)									0	3	3	5	4
51.0201	Communication Disorders (BS)	7	16	16	20	25	30	17	26	26	41	22	41	16
31.0504	Corporate Fitness (BS)	7	12	2	9	12	10	11	9	10	16	18	13	16
	Human Services: Intellectual and Developmental Disabilities (AS, BS through													
13.1099	2010)* (BS only 2011 on)	0	1	4	3	3	2	9	3	1	2	3	3	6
	Human Services: Intellectual and													
13.1099	Developmental Disabilities (AS)*									1	1	1	1	3
13.1006	Special Education (BSE)	8	8	5	8	3	7	10	11	13	7	9	4	12
13.1202	Elementary Education (BSE)	72	47	61	48	36	56	48	42	44	25	47	41	49
	Early Childhood Education (BSE)												0	1
51.3801	Nursing (BSN)	51	33	46	46	48	34	42	33	43	48	63	65	58
13.1314	Physical Education (BSE)	11	13	3	5	18	12	9	20	12	13	12	11	17
42.0101	Psychology (BA)	29	10	19	12	13	20	17	18	13	15	10	23	18
44.0701	Social Work (BSW)	21	17	11	11	14	21	24	17	27	29	31	60	68
	Total Graduates by College	210	160	173	169	177	193	191	184	196	207	221	276	279

Data Source: Graduates by Major/Minor- as reported by the Registrar to NDUS for the annual publication of the "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education." This report provides information on degree and certificate programs offered and student program completions for the fiscal year in North Dakota's public and private postsecondary educational institutions.



#### Degrees Conferred College of Arts and Sciences

<b>CIP Code</b>	Program	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
50.0701	Art (BA)	9	2	7	3	4	6	2	8	N/A	3	4	5	10
50.0701	Art (BFA)	4		0	0	0	0	0	0	8	2	2	2	1
50.1002	Arts Administration (BS)	0	0	0	0	0	0	0	0	0	0	0	0	
13.1302	Art Education (BSE)	1	2	1	1	3	1	3	2	5	4	3	2	1
	Bioinformatices and													
26.1199	Computational Biology (BS)									0	0	1	0	
26.0101	Biology (BA)	7	10	7	13	12	8	10	1	11	10	7	9	14
13.1322	Biology Education (BSE)	2	3	2	3	0	1	2	4	2	0	3	6	3
9.0701	Broadcasting (BA)	4	14	7	9	3	4	12	9	10	7	8	9	16
40.0501	Chemistry (BA)	1	1	3	1	4	7	7	3	4	6	5	9	7
13.1323	Chemistry Education (BSE)	0	2	0	0	0	0	0	0	0	0	0	2	1
51.1005	Clinical Laboratory Science (BS)	3	0	0	1	1	2	2	2	2	0	1	3	2
9.0101	Communication (BA)		0	0	2	1	1	1	3	1	0	0	1	
13.1399	Communication Arts (BSE)	0	0	0	1	1	0	0	0	0	1	0	0	
11.0101	Computer Science (BS)	11	9	10	15	7	7	6	9	5	8	10	2	4
43.0104	Criminal Justice (BS)	43	47	41	53	47	48	43	40	33	40	36	41	32
13.1316	Earth Science Education (BSE)	2	0	0	1	1	0	0	0	0	0	0	1	0
23.0101	English (BA)	4	8	4	4	7	5	8	1	3	3	4	5	5
13.1305	English Education (BSE)	4	3	3	6	6	3	5	2	8	3	5	2	4
16.0101	Foreign Language IA (BA)	0	0	0	0	0	0	0	0	0	0	0	0	0
16.0101	Foreign Lannguage/Arabic (BA)									0	0	0	0	0
16.0501	Foreign Language/German (BA)	2	0	3	0	0	0	4	0	1	0	0	0	0
16.0905	Foreign Language/Spanish (BA)	0	1	1	0	1	2	1	0	2	3	0	3	4
13.1326	Foreign Language/German (BSE)	1	0	0	1	0	0	0	0	0	0	0	0	0
13.1330	Foreign Language/Spanish (BSE)	0	0	2	0	0	1	0	0	1	0	0	3	1
24.0102	General Studies (BGS)	16	28	15	25	27		20	24	22	23	20	19	16
40.0601	Geology (BA)	1	1	2	0	0	28	2	5	6	1	4	5	8
54.0101	History (BA)	5	4	4	5	3	4	6	7	11	9	6	7	3
13.1328	History Education (BSE)	1	6	2	1	4	11	7	6	1	7	3	5	5
27.0101	Mathematics (BA)	5	4	4	1	2	5	2	5	1	5	4	4	2
13.1311	Mathematics Education (BSE)	2	5	2	5	6	6	6	10	7	2	4	3	5
10.9999	Multimedia Studies (BS)	1	2	0	0	0	0	1	1	1	0	0	0	0
50.0901	Music (BA)	2	5	4	3	0	3	0	2	5	6	1	5	4
13.1312	Music Education (BSE)	7	5	3	7	6	2	4	5	2	4	2	6	6
51.0907	Radiologic Technology (BS)	4	8	12	14	7	6	11	5	10	7	3	5	2
45.0101	Social Science (BA)	4	2	2	0	1	1	1	0	1	0	0	0	0
13.1317	Social Science Education (BSE)	2	9	1	0	4	0	1	3	1	0	0	0	0
45.1101	Sociology (BA)	3	8	5	7	6	9	8	10	2	4	4	6	3
50.0501	Theatre Arts (BA)		0	0	1	2	1	3	_ 1	4	3	1	2	4
	Total Graduates by College	138	187	140	180	162	166	176	160	170	161	141	172	163

Data Source: Graduates by Major/Minor- as reported by the Registrar to NDUS for the annual publication of the "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education." This report provides information on degree and certificate programs offered and student program completions for the fiscal year in North Dakota's public and private postsecondary educational institutions.\*Art (BFA) new in 2004; Arts Administration (BS) new in 2002; Communication (BA) new in 2004; Foreign Languages split in 1999; Multimedia Studies (BS) new in 1999



### Degrees Conferred College of Business Second Majors

CIP	College of Business	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
52.0301	Accounting	0	1	1		0	1	1	0	0	0	1
52.1299	Applied Business Information Technology	0	0	0	1	0	12	0	0	0	0	0
13.1303	Business Education	0	0	0	1	0	0	1	0	0	1	0
52.0899	Energy Economics and Finance	0	0	0	0	0	0	1	1	1	0	1
52.0801	Finance	7	1	3	3	3	14	2	3	4	3	10
52.1101	International Business	0	0	0	4	19	2	31	29	31	30	22
52.0201	Management	4	5	1	4	0	0	13	11	7	6	9
52.1201	Management Information Systems	0	0	0	1	1	0	1	0	1	0	0
52.1401	Marketing	8	9	20	14	22	13	22	25	23	28	19
	Total	19	16	25	28	45	42	72	69	67	68	62

Data Sources: Graduates by Major/Minor- as reported by the Registrar to NDUS for the annual publication of the "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education." This report provides information on degree and certificate programs offered and student program completions for the fiscal year in North Dakota's public and private postsecondary educational institutions.



### Degrees Conferred College of Business

CIP Code	Program	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	
52.0301	Accounting (BS)	29	13	18	24	14	24	16	18	14	21	
52.1299	Applied Business Info. Tech. (BAS)*	6	8	9	5	9	7	4	3	2	2	
52.0299	Applied Management (BAS)*	2	2	10	4	7	3	2	5	8	4	Program to close 2016
13.1303	Business Education (BSE)	4	1	3	3	1	2	6	2	4	2	
52.0899	Energy Economics & Finance* (BS)				New '09	0	0	2	9	4	10	
52.0801	Finance (BS)	15	10	19	23	14	10	8	10	10	9	
52.1101	International Business (BS)	0	1	6	21	25	3	4	6	8	6	
52.0201	Management (BS)	39	48	25	72	50	51	49	57	59	49	
52.1201	Management Information Systems (BS)	18	13	12	12	10	13	12	15	9	9	
52.1401	Marketing (BS)	9	4	21	29	26	9	9	13	8	14	
	Total Graduates by College	122	100	123	193	156	122	112	138	126	126	

Data Sources: Graduates by Major/Minor- as reported by the Registrar to NDUS for the annual publication of the "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education." This report provides information on degree and certificate programs offered and student program completions for the fiscal year in North Dakota's public and private postsecondary educational institutions.



#### Degrees Conferred -Second Major College of Arts and Sciences

<b>CAS Secon</b>	d Majors	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
50.0701	Art (BA)	2	0	0	0	0	0	0	0	1	0	0
50.0701	Art (BFA)	0	0	0	0	0	0	0	0	0	0	0
50.1002	Arts Administration (BS)	0	0	0	0	0	0	0	0	0	0	0
13.1302	Art Education (BSE)	0	0	0	0	1	0	0	0	0	0	1
	Bioinformatices and											
26.1199	Computational Biology (BS)	0	0	0	0	0	0	0	0	0	0	0
26.0101	Biology (BA)	0	0	0	1	1	0	0	1	1	3	1
13.1322	Biology Education (BSE)	0	0	0	0	0	0	0	0	0	0	0
9.0701	Broadcasting (BA)	0	0	0	1	1	1	0	0	0	1	0
40.0501	Chemistry (BA)	1	0	0	1	0	0	2	1	0	1	3
13.1323	Chemistry Education (BSE)	0	0	0	0	0	0	0	0	0	0	0
51.1005	Clinical Laboratory Science (BS)	0	1	0	0	0	0	0	0	0	0	0
9.0101	Communication (BA)	0	0	1	1	0	0	0	0	0	0	0
13.1399	Communication Arts (BSE)	0	0	0	0	0	0	0	0	0	0	0
11.0101	Computer Science (BS)	0	0	1	1	1	0	0	0	0	0	0
43.0104	Criminal Justice (BS)	0	0	0	1	0	3	0	0	0	0	0
13.1316	Earth Science Education (BSE)	0	0	0	0	0	0	0	0	0	0	0
23.0101	English (BA)	0	0	0	0	0	0	0	1	0	0	0
13.1305	English Education (BSE)	0	0	0	0	0	0	0	1	0	0	0
16.0101	Foreign Language IA (BA)	0	0	0	0	0	0	0	0	0	0	0
16.0101	Foreign Lannguage/Arabic (BA)	0	0	0	0	0	0	0	0	1	0	0
16.0501	Foreign Language/German (BA)	1	1	0	0	1	0	0	0	0	1	1
16.0905	Foreign Language/Spanish (BA)	0	1	1	1	0	0	1	0	1	1	1
13.1326	Foreign Language/German (BSE)	1	1	0	0	1	0	0	0	0	0	0
13.1330	Foreign Language/Spanish (BSE)	0	0	0	0	0	0	0	0	0	0	1
24.0102	General Studies (BGS)	0	0	0	0	0	0	0	0	0	0	0
40.0601	Geology (BA)	0	0	0	0	0	0	0	0	0	0	0
54.0101	History (BA)	0	2	0	1	0	0	0	0	0	0	1
13.1328	History Education (BSE)	0	2	2	2	0	1	0	0	0	0	0
27.0101	Mathematics (BA)	3	1	2	2	3	1	0	2	0	0	4
13.1311	Mathematics Education (BSE)	1	0	0	0	0	0	0	0	0	0	1
10.9999	Multimedia Studies (BS)	0	0	0	0	0	0	0	0	0	0	0
50.0901	Music (BA)	0	3	1	1	0	1	0	0	0	0	0
13.1312	Music Education (BSE)	0	0	1	0	0	0	0	0	0	0	0
51.0907	Radiologic Technology (BS)	0	0	0	0	0	0	0	0	0	0	0
45.0101	Social Science (BA)	0	0	0	0	0	0	0	0	0	0	0
13.1317	Social Science Education (BSE)	0	0	0	1	1	0	0	0	0	0	0
45.1101	Sociology (BA)	2	3	5	1	5	3	1	3	2	1	1
50.0501	Theatre Arts (BA)	0	0	0	0	1	0	1	0	1	1	0
Total		11	15	14	15	16	10	5	9	7	9	1

Data Sources: Graduates by Major/Minor- as reported by the Registrar to NDUS for the annual publication of the "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education." This report provides information on degree and certificate programs offered and student program completions for the fiscal year in North Dakota's public and private postsecondary educational institutions.



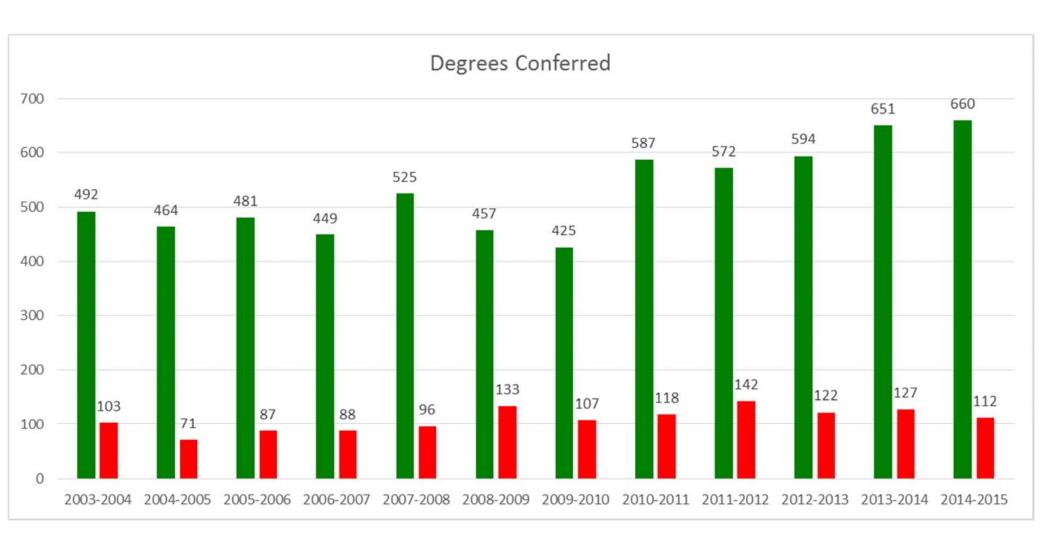
#### Degrees Conferred -Second Major College of Education and Health Sciences

CIP	College of Education and Health Sciences	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
51.0913	Athletic Training								1	0	0	0
51.0201	Communication Disorders								1	0	0	0
31.0504	Corporate Fitness	0	1	8	3	1	2	2	3	2	0	2
13.1006	Special Education	0	0	0	0	0	0	1	1	3	1	2
13.1202	Elementary Education	2	10	7	6	8	11	12	6	7	3	0
	Early Childhood Education										0	3
13.1314	Physical Education	0	1	0	0	0	0	1	0	4	1	3
42.0101	Psychology	2	3	4	6	1	1	3	1	3	1	3
51.1501	Substance Abuse	1	0	0	0	0	0	1	0	0	0	0
	Total	5	15	19	15	10	14	20	13	19	6	13

Data Source: Graduates by Major/Minor- as reported by the Registrar to NDUS for the annual publication of the "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education." This report provides information on degree and certificate programs offered and student program completions for the fiscal year in North Dakota's public and private postsecondary educational institutions.



#### **Degrees Conferred**





Data Source: Completions Data for NDUS Provided by Registrar's Office. Graduation data for first majors is from the annual publication "North Dakota University System: Programs Offered/Completed at North Dakota Institutions of Postsecondary Education."



# **Undergraduate Certificates Awarded**

Certificate Programs	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Application Software Specialist	1	9	9	6	2	3	8	7	9	12	13	9	5
Computer Science Basic Programming	1	0	2	2	0	1	0	1	2	2	0	1	0
Human Services: Intellectual and Developmental Disabilities	ties							0	0	0	2	0	0
Police Management & Investigations	0	0	0	0	0	0	1	0	0	0	0	0	0
Web Development	1	1	2	1	0	5	8	7	9	6	4	4	4
Totals	3	10	13	9	2	9	17	15	20	20	19	14	9

Data Source: NDUS Grads By Major- Minor



### **Undergraduate Degrees Conferred**

Undergraduate Degrees	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014***	2015
Associate of Arts (AA)	1	1	2	3	1	0	1	0	0	0	0	0
Associate of Science (AS)								1	1	1	1	3
Bachelor of Arts (BA)	79	75	63	61	80	76	60	90	82	65	102	109
Bachelor of Applied Science (BAS)	4	5	8	8	20	11	14	10	6	8	10	6
Bachelor of Fine Arts (BFA)								2	2	2	2	1
Bachelor of General Studies (BGS)	28	15	25	27	28	20	24	22	23	20	19	16
Bachelor of Science (BS)	222	219	229	196	233	198	184	274	299	295	302	279
Bachelor of Science Education (BSE)	108	92	97	92	107	91	92	118	82	109	90	120
Bachelor of Science Nursing (BSN)	33	46	46	48	35	37	33	43	48	63	65	58
Bachelor of Social Work (BSW)	17	11	11	14	21	24	17	27	29	31	60	68
Total	492	464	481	449	525	457	425	587	572	594	651	660

Data Source: NDUS Grads by Major Minor Report for academic year- pivoted by academic plan

<sup>\*</sup>These figures do not include Minors



#### **FACTBOOK: Technology at Minot State University**

Information Technology (IT) is a strategic necessity for Minot State University. Fundamental tools including e-mail, calendaring, file sharing, telephone and Web access are important for administrative, academic, and research functions, and basic day-to-day operations. High speed networking and performance computing, collaborative voice, video and data tools, and other advanced technology services create innovative opportunities for the institution.

A reliable and redundant network infrastructure is the backbone on which all other services depend. IT infrastructure refers to the entire technology architecture that supports student, faculty, staff, and administrative computing activities on campus and from a distance. Components that make up the current technology architecture include, but are not limited to, switched and routed network backbone, wireless Internet access, and production support servers and appliances (email, calendar, and voicemail integration, file and print, backup, Web, network support, directory services, identity management, firewall, filtering/bandwidth management, intrusion detection, patch management, antivirus gateway, spam filtering, remote access control, rapid application deployment, network/application resource monitoring, and secure network access).

The network infrastructure is the key component to support expanding technological developments across campus. The wired network needs to be reliable, robust, and a secure transport system to meet the needs of the campus community and support access to the latest voice, data, and video technologies. Today, all edge switches support transfer rates up to 1 Gigabyte per second (1000 Mbps) from the core to the desktop. Construction of a centralized data center with optimized environmental controls and expansion capability to house and support campus fiber connectivity and the campus server farm was completed in September 2012. The new air-blown, single mode fiber network is also complete. Core data transfer rates now reach 10 Gigabytes per second (Gbps) on the campus backbone.

Infrastructure binds information technology systems together and allows systems to communicate with each other over a network. MSU participates in StageNET, the state-funded wide area network (WAN) consortium. StageNET offers reliable, cost-effective network services, enables convergence of voice, data, and video, and provides linkage through Internet2 and the Northern Tier Network to national and international research and development networks. Recent StageNET upgrades increases the state backbone to a 10 gigabit/second Ethernet ring with redundant failover links located in Fargo, Grand Forks, Minot, and Bismarck.

A critical component of the current and future technology infrastructure is security. In the past, access to computing and network resources was maintained in a relatively controlled environment with minimal remote or online access. Extensive availability to information over the network/Internet and via Web-based applications has increased the risk of unauthorized access and/or inappropriate use of information. Data security measures have been implemented, especially with regard to the campus document imaging system. ImageNow has upped the security controls and alleviated the time-consuming inefficiencies of manually filing and retrieving documents for the Financial Aid Office, Records Office, Enrollment Management, Graduate School, and other on-campus departments. Contract negotiations are currently underway for system-wide ImageNow licensing to reduce user costs and expand user access across the NDUS.

Institutional Research Information Resources



Single sign-on utilizing one user id and password was implemented fall 2013 for all faculty, staff, and students. User authentication is required to access campus online resources including CampusConnection, wireless, email, voicemail, etc. The campus ID card system is designed to simplify access to services, events, and secure locations throughout campus. Security cameras are strategically located in campus buildings and selected outside areas (parking lots, etc.) to maximize visual security for all campus constituents. Other security and data protection initiatives in place relate to regular patching of critical systems, robust antivirus and SPAM filtering, and reliable archives (real-time on and offsite storage, disk-to-disk-to-tape) of critical data in the event of hardware or application failure. The Assurance emergency notification system ensures timely notifications to all faculty, staff, and students in the event of a campus, local, or regional emergency. Blue lights, campus-wide speaker system, and "panic" buttons are now in place and functional.

Information technology is an important component of the instructional and learning experience and is integral to research, teaching, and learning. MSU supports over 350 computers in twelve general access and teaching labs on campus and at the Minot Air Force Base Education Center. Software for campus labs is distributed and maintained from a common set of software images providing timely distribution, rapid install application packages, and critical Windows and antivirus signature file updates. Numerous niche labs exist in support of specialized training for students (arts, sciences, humanities, nursing, education, business, etc.). Internet capable learning spaces and kiosks are strategically located across campus to "informally" engage students in learning opportunities. Computer systems equipped with assistive technologies including Jaws, ZoomText, 21-inch monitors, monitor lifts, etc., are made available in open-access computer labs for persons with disabilities or special needs. Email is required for all students to receive official campus communications regarding Add/Drop Deadlines, Registration Information, Financial Aid, Campus Events, Emergency Notices, and more. Additional functionality with Office 365 for students is online space for file storage, file sharing, collaboration, and access to a free download of Office 365 ProPlus (MS Word, Excel, PowerPoint, etc.), a Microsoft workforce readiness initiative. A collaborative classroom is available to allow students to work on projects as a group, along with 2 collaborative spaces designated in the library.

Students attending Minot State University join a community of people devoted to creating and sharing information—activities that can be enhanced by information technology. Whether a full- or part-time student, living on campus or commuting, technology is available that allows for communication, personal development, and getting together (in person and virtually). BlackBoard Learn is the campus course management system supporting over 200 fully online courses as well as "blended courses" in which faculty enhance their face-to-face classes with interactive online learning experiences. Six degree programs are currently available totally online. Online orientation and full library services are available to all students. Blackboard supports deployable hosted and 3<sup>rd</sup> party building blocks for added functionality including Blackboard Collaborate, Tegrity lecture capture, Mobile Web, Cloud Services, Respondus lock down browser for secure testing, SafeAssign, and other product integrations. Blackboard Learn empowers instructors to engage every learner by motivating them on the personal devices they rely on. Several "flex" classrooms have been configured to support both face-to-face students and distance students in a synchronous hybrid environment. Students in the classroom and online are able to see, hear, and interact with each other and the instructor.

Collaborative teaching tools provide an interactive and engaged teaching and learning environment for faculty and students. Microsoft Sharepoint Services creates a single access point for faculty and students to engage in document sharing and team-based learning. Other Web-based collaboration tools are available to students and faculty including blogs, wikis, and other social media sites.

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Maple T.A. complements the online course management system by providing Web-based testing and assessment for mathematics, science, or any course that requires mathematics.

A majority of the classrooms on campus are equipped with permanently installed video projection systems and other technology enhancements. Incorporating AppleTv and iPads/tablets has increased the level of collaboration for students and faculty in the classroom. Classroom technology, whether permanently installed or delivered on demand, is available in all academic buildings. Five classroom locations have videoconferencing capability, including high definition. A full-time IVN coordinator provides the scheduling and daily support for all video-enabled classrooms. Videoconferencing software is available for both PCs and Macs to allow users to join a traditional IVN class in session from their home or office or collaborate via "Meet Me", bridging the "on site" requirement gap. Through an NDUS sponsored initiative, a Tegrity system is now available in each IVN classroom. Tegrity lecture capture makes class time available all the time for students by automatically capturing, storing and indexing every class session for replay to be access online at a later time via laptop, iPad, tablet, or a variety of other mobile devices. As interest increases, additional classrooms will be made "Tegrity" ready across campus.

Centralized IT staff provides support for a broad range of technology-enhanced services for faculty, staff, and students. Increased availability of and access to computing resources requires equally robust support services that make it easier for all students to succeed. MSU recognizes the strong connection between the quality of education and the quality of technology services available to students. IT Central (ITC) is a centrally located service organization comprised of a director, senior systems administrator, network operations manager, campus lab/desktop coordinator, electronics specialist, Help Desk coordinator, wiring technician, and Web designer/developer. In addition to working in a specific area of specialization, all technicians provide desktop support and actively test and evaluate new server- and network-based technologies to achieve increased flexibility and improve system responsiveness.

The Help Desk is a significant component of ITC. The office is open six days, 50 hours per week plus on-call times and is the University's first line of support relative to computer software and hardware issues, the use of instructional technology, access to server support services, and resolution of network-related problems. Help Desk services for students include hardware and software installation, equipment checkout (laptop, desktop, digital camera, projector, mini hub, etc.), removal of spyware and computer viruses, file storage, Web space, and software downloads, available free to all students. Wired and wireless Internet access is available in the residence halls and across campus free of charge. There are over 1200 active data ports and 100+ wireless access points.

MSU implemented numerous information services and systems, transforming the way the campus engages in educational and business processes. Active Directory authentication streamlines the process for rolling out new and innovative services. An antiquated Avaya telephone system has been replaced with ShoreTel to provide call management. Microsoft Exchange Server currently provides email, calendaring, and voicemail on a single integrated system. Exchange along combined with Skype for Business delivers full "unified communications". Unified communications simplifies and improves the way employees communicate. When staff receives a voice mail message, he/she chooses how to access it (email client, landline, cell phone). Staff is able to determine sender's availability or "presence" and respond via instant message, audio call, or video conference.

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