



Welcome to OptumRx

OptumRx® is now Sanford Health Plan's pharmacy care services manager.

Who is OptumRx?

As of January 1, 2019, OptumRx will be your plan's pharmacy care services manager. Our pharmacy care experts are committed to providing safe, easy and cost-effective ways to help you get the medication you need.

Things to do before the transition on January 1, 2019

- 1 Let your doctor know your pharmacy benefit is moving to OptumRx.
- 2 Check to see if you have refills remaining on your prescriptions.
- 3 If currently using home delivery, make sure you have at least a one-month supply of medication on hand during the transition.

Things to do after your coverage begins

- 1 Set up your online account at optumrx.com or download the **OptumRx App**.
- 2 Review your formulary:
 - Find out if you need to take action before filling your first prescription.
 - Check for lower-cost options.
- 3 Fill your prescriptions:
 - Have your member ID card ready.
 - Select a network pharmacy.
 - Consider home delivery for maintenance medication, refill reminders, and more.

Helpful tips



Know your plan

Your plan may require one or more of the following before you can fill your prescription:

Prior authorization — Your plan's approval to get a medication.

Step therapy — Trying one or more lower-cost medications before another.

Quantity limits — Getting a certain amount of each prescription.



Talk to your doctor

When you talk with your doctor, use our app to confirm coverage and costs. You can also talk about what you need to do to get your medication.



Save money on medication

Your formulary is a list of covered medications. The list is broken into sections (or cost level you pay).

▸ Choosing medications in lower sections may save you money.

Questions? Once your coverage begins:



Log in to **optumrx.com**.



Open the **OptumRx App**.



Or call customer service at **(866) 833-3463**.



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optumrx.com

OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum[®] company — a leading provider of integrated health services. Learn more at [optum.com](https://www.optum.com).

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